

Reduce expensive infrastructure investments and maintenance costs!



LATEST THREE TIER ARCHITECTURE

User interface – business logic - database
Simple deployment, maintenance and use
Independent layer upgrades according to needs and business requests

CLOUD COMPUTING

Business application or the database can be deployed within the company or in a data center, available over the Internet

SaaS - SOFTWARE AS A SERVICE

access to Faros and its functions over the Internet



MODULES

- Customers and infrastructure
 - Customer contracts
 - Meters and readings
 - Utilities billing
 - Bill collection
 - Customer claims
- Late payment and forced collection
- Third party systems integration
 - Reporting and analyses



FAROS

○ T: 051/687-500 ○ F: 051/687-501
○ info@ris.hr ○ www.ris.hr



FAROS

billing

SPECIALIZED
SOFTWARE
SOLUTION FOR
G A S
UTILITY
BILLING



FAROS BILLING

Natural gas suppliers in a liberal business environment need to be prepared for quick business model changes and individual approach to key customers. This idea incorporates the possibility to record and analyze all relevant data at a single location, a possibility to define natural gas billing parameters in a quick and simple manner, as well as a possibility to easily integrate with other business systems.

FAROS is a specialized web oriented business solution that supports the entire natural gas billing and bill collection process, completely adapted to the complex gas supply business. FAROS is a transaction system, oriented towards transactional processes (billing, book-keeping, various data updates). It is built on top of the world leading database system – Oracle RDBMS, with a high level of data protection.

The life cycle of FAROS software system is governed and controlled in accordance with specialized MIRIS methodic. A team of top level programmers is in charge of FAROS maintenance, and is constantly improving and upgrading the system, following customer demands, market and legislation changes. A specialized customer support team is responsible for customer satisfaction.

Made by RIS d.o.o.

Quality approved by Gradska plinara Zagreb (Zagreb City Gas Supply Company) with more than 300,000 customers and 37 distribution areas.



FAROS USERS ARE ALWAYS A STEP AHEAD!

- All business data is interrelated and entered at a single point!
- Increased competitiveness!
- All business information are available in real time throughout the entire organization
- Quick and simple setup for new services and customer registration
- Individual approach to key customers
- Standardization and unification of business processes
- Reduced costs!
- Less servers and accompanying equipment equals lower licensing and maintenance costs
- Less need for changes through business systems
- No repetitive data entry and control from and into various systems
- Increased system security and reliability!
- All changes are carried out on a single system, reducing the possibility of errors;
- IT technologies used are standardized and unified, increasing operation security and reliability.

FEATURES OF FAROS

PARAMETRIZATION – includes over 600 different parameters, adapting itself to the company as well as individual application users.

TRACK CHANGES – all changes in the system are tracked, ensuring reliability of information

THIRD PARTY SYSTEMS COMMUNICATION – communicates to third party systems through its data control module (banks, FINA, public notaries, web portals, etc.)

FLEXIBILITY – possibility of quick action through adaptation and free definition of business models.

BOOK KEEPING PROCESSES INTEGRATION – completely integrated with its ERP system, ensures coherence of billing and book keeping records

DEVELOPMENT AND UPGRADE POSSIBILITIES – the possibility of integration with the Business Intelligence system, direct or indirect relation to Customer Relationship Management systems, web and mobile applications for natural gas purchasers, electronic bill systems, natural gas supply management systems, as well as other supplier business solutions

